

Utah County Employee of the Month May, 2014
Jared Lemon - Computer Technician
Information Systems

Every once in a while, I have some issue with my computer that I can't figure out myself, so I do what everyone else does (no, not hit my CPU with a hammer), I call 8441 and talk to a very friendly and helpful guy on the other end of the phone. He usually helps me out of a jam pretty quickly, unless it's Groupwise related, then he pawns me off on Steve Robertson. When I do have some non-Groupwise problem he always seems to know the solution off the top of his head. Sometimes he will hijack my computer via some magical remote access app, and I'll watch him navigate around various file folders, clicking, opening, closing, reconfiguring and whatever other sort of voodoo that he do. And mysteriously my computer works like a charm again.

I don't know anything about him personally. I don't know if he's married, has kids, races demolition derby for fun on the weekends, if he has Miley Cyrus posters in his room at home, or anything. I do know that he has a desk at the front of the office where the tech support guys live down in the basement of the Admin building. He's up there all by himself -like Neil Peterson put him in permanent timeout for some heinous offense, or like Dean Richins made him sit in the front row because he has ADHD or something. He seems just as happy to help you on the phone, help you face to face wearing a big smile, or hiking over to the HJB to see if you unplugged something by accident. All I know is that I would like to nominate Jared Lemon for Utah County Employee of the month for May, 2014 I can't think of any other way to say thank you to one of the most indispensable staff members in any department of the Utah County Government organization.

Respectfully submitted,

Richard Nance, Director

Department of Drug and Alcohol Prevention and Treatment